

Emergency! How to Re-Route Frequent Flyers Who Chronically Depend on 911 for Non-Emergency Care

Presented by Martha Kern, *Lifecare Innovations, Inc.*

“Frequent Flyers” are widely recognized across the spectrum of emergency medicine. They come to rely on emergency services for routine care or to compensate for poor plans of care, and this has become an increasingly difficult issue as pressure mounts to prevent hospital readmissions.

This presentation will focus on other needs these super users meet by calling 911 and how community-based providers can halt the cycle.

RSVP by Monday Dec. 1st
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(847) 437- 8070

Wednesday, December 3rd

Alexian Village
975 Martha Street
Elk Grove, IL

8:00 a.m.

Registration and
Breakfast

(made to order omelet bar)

8:30 a.m.

CE Presentation

**ILLINOIS NURSES, SOCIAL
WORKERS AND NURSING
HOME ADMINISTRATORS WILL
RECEIVE 1.0 CREDIT HOURS**



*A Supportive Living Community
by Pathway Senior Living*

