

## Patricia Cline Curriculum Vitae

### EDUCATION

- 1991**                    **University of Illinois at Chicago – Jane Addams College of Social Work**, Chicago, Illinois. Master of Social Work – Health Care Concentration.
- 1989**                    **DePaul University**, Chicago, Illinois. Bachelor of Arts in Psychology – Developmental Psychology Concentration.

### PROFESSIONAL EMPLOYMENT

- 2002-Present**            **Lifecare Innovations; Expert Lifecare Manager, Life Care Planner**
- Promotion with increasing responsibilities throughout tenure in management of the company's most complex cases requiring high levels of expertise such as financial abuse, trusts, family disputes, and contested guardianships.
  - Drafting of life care plans, cost projections, and custodial claim reports, as well as evaluation and critiques of existing plans and reports. Provide consultation and expert witness testimony for both plaintiff and defense.
  - Provide direct service to physically and/or mentally disabled clients and families, advocating in regards to medical, psychosocial, environmental, health and safety needs. Draft formal client assessment and care audit reports.
  - Collaborate with medical, personal and therapeutic services providers in the development of dynamic, client specific care plans to assist clients in achieving the highest quality of care and personal independence in the least restrictive environment.
  - Participate in the multidisciplinary teams by identifying needs in clients and requesting assessment from other disciplines both internally and externally.
  - Provide educational data and referral information for clients, families, and other professionals.
  - Secure and maintain client entitlements, facilitate hospitalizations, ensure appropriate discharge plans including home care and community based placements.
  - Participate in development of company policies, procedures and protocols to ensure consistency, quality, and soundness of services and practices.
  - Serve as an expert in the field of Lifecare Management, case management, social work, and life care planning through presentation of continuing education programs to lay and professional staff on a variety of topics.

**1998-1999**

**Walnut Ridge Healthcare and Rehabilitation; Social Worker**

- Responsible for assessing and addressing social service needs of over 150 long-term care residents. Supervision of psychosocial staff for three levels of care.
- Spearheaded reviews with administrative team to address family and resident needs and concerns. Participated in development of new, 65 bed, specialty dementia care unit.
- Provided resident and family counseling, completed psychosocial assessments, maintained compliance documentation, and performed on-site pre-admission screenings at other facilities and organizations. Arranged alternate community and home care providers and provided discharge planning.
- Co-facilitated support groups, assisted families with power of attorney and guardianship issues.

**1994-1995**

**Illinois School for the Deaf; Social Worker II**

- Served the Department of Rehabilitation Services of the State of Illinois, responsible for a caseload of 30 to 60 junior high and high school students.
- Provided counseling services, psychosocial support, and crisis intervention to students, families, and support staff. Completed social-developmental histories for case study examinations.
- Provided information and referrals, including post-secondary planning. Participated in development of individual educational plans (IEPs).
- Learned and utilized American Sign Language.

**1992-1994**

**Elgin Mental Health Center; Social Worker II**

- Performed in a dual function position in the Community Placement Department within the Department of Mental Health and Developmental Disabilities of the State of Illinois.
- Responsible for public funding coordination of inpatients and comprehensive post-discharge follow up of customers in long-term care settings.
- Responsible for researching and procuring funding for long-term care discharges during facility downsizing, as liaison with offices of Illinois Medicaid, Social Security Administration, and community based providers.
- Provided offsite direct services to customers in multiple Illinois counties including counseling, psychosocial assessments and crisis intervention.

**1991**

**Marianjoy Rehabilitation Center; Social Worker Case Coordinator**

- Worked within the sub-acute level Interehab Program, performed concurrent functions in two offsite facilities - one nursing facility based and one hospital based unit.
- Responsible for case management functions including insurance pre-certifications, admissions coordination, ongoing certifications, and resource procurement.

- Provided social work services including counseling and crisis intervention, participation in interdisciplinary team meetings, and discharge planning.
- Managed discharge planning with families, providers, and patients.

**1990-1991**

**The Johnston R. Bowman Center for the Elderly at Rush University Medical Center; Social Work Intern**

- Graduate School Internship working within skilled nursing hospital unit, rehabilitation unit, gero-psychiatric unit, and Rush Alzheimer's Disease Center.

**1989-1990**

**Westshire Retirement and Healthcare Centre; Social Work Intern**

- Graduate School Internship working in Illinois' largest nursing facility, with primary responsibilities on 74 bed Alzheimer's Special Care unit, with further experience on six additional care units.

**RELATED PROFESSIONAL EXPERIENCE**

**2015-Present**

**Certified Life Care Planner.** Pre-certification specialized training completed via the University of Florida.

**June 14, 2011**

**Family and Divorce Mediation Training.** Certificate of Achievement awarded by DePaul University.

**PRESENTATIONS/LECTURES**

**1994-2017 Lectures Given By Patricia Cline:**

- **Cline, Patricia**, Battersby Black, Margaret, and Dixon, G. Grant. "The Intersection of Law and Personal Injury." December 6, 2017. Illinois Institute for Continuing Legal Education, Springfield, IL. 13<sup>th</sup> Annual Elder Law Short Course, Lisle, IL
- **Cline, Patricia**, and Neiburger, Benjamin. "Crossroads of Care." January 19, 2012. Illinois Institute for Continuing Legal Education, Springfield, IL. Advanced Issues in Long Term Care, Chicago, IL
- **Cline, Patricia**, Jacobson, Shay and Peck, Kerry. "Clinical Mediation." December 9, 2011. The Governor's Conference on Aging, Chicago, IL
- **Cline, Patricia**. "Embracing the Challenge of Chronic Mental Illness," August 16, 2011. Linden Oaks Hospital. Naperville, IL
- **Cline Patricia** and Jacobson, Shay. "Criminalization of the Mentally Ill," September 22, 2010. Illinois Guardianship Association. Chicago, IL
- **Cline Patricia** and Jacobson, Shay. "De-Mystifying Insurance," April 24, 2010. Myasthenia Gravis Foundation, Burr Ridge, IL
- **Cline, Patricia**. "Disorient Express & Decisional Capacity: Mental Health Law," November 17, 2009. Friendship Village Schaumburg, IL
- **Cline, Patricia**. "Everything You Want to Know about Medicaid," April 1, 2009. Northern Trust. Chicago, IL
- **Cline, Patricia**. "Everything you Wanted to Know about Medicaid," November 29, 2008. DuPage County Convalescent Center. Wheaton, IL
- **Cline, Patricia**. "Everything you Wanted to Know about Medicaid," September 24, 2008. Resurrection Nursing & Rehabilitation Center. Park Ridge, IL

- **Cline, Patricia.** "Estate Planning Update: Basics of Governmental Entitlements," September 23, 2008, teleconference. Illinois Institute for Continuing Legal Education, Springfield, IL
- **Cline, Patricia.** "Everything you Wanted to Know about Medicaid," April 23, 2008. Linden Oaks Hospital. Naperville, IL
- **Cline, Patricia.** "Government Entitlements/ Social Security: The Basics," February 20, 2008. Adventist LaGrange Memorial Hospital. LaGrange, IL
- **Cline, Patricia.** "Competency & Decisional Capacity," July 9, 2007. Arden Courts. Geneva, IL 60134
- **Cline, Patricia.** "Decisional Capacity in Dementia Care & Mental Health," May 18, 2007. Drury Lane Theater. Oakbrook Terrace, IL
- **Cline, Patricia** and Jacobson, Shay. "Competency & Decisional Capacity & Mental Health," April 26, 2007. Presbyterian Homes, Evanston, IL
- **Cline, Patricia.** "Competency & Decisional Capacity in Dementia Care," February 22, 2006. Arden Courts. Palos Heights, IL
- **Cline, Patricia,** "Providing Essential Services for Alzheimer' Residents," December 1998. Walnut Ridge Healthcare and Rehabilitation. Springfield, IL
- **Cline, Patricia,** "Addressing JCAHO Standards for Dying Patients," 1994. Elgin Mental Health Center. Elgin IL

**ADDITIONALLY, FROM THE YEARS OF 2002 THROUGH PRESENT, MULTIPLE EDUCATIONAL PROGRAMS HAVE BEEN DEVELOPED AND PRESENTED TO INTERNAL STAFF AT LIFECARE INNOVATIONS INCLUDING:**

- "Competency Assessment and Dementia Care"
- "Creativity in Care Management"
- "Criminal Diversion: Why Jail is Not a Treatment Plan for those with Mental Illness"
- "Government Entitlements-Medicaid"
- "Government Entitlements-Social Security Benefits"
- "Guardianship Basics"
- "How to Hire a Live-In"
- "Liability Issues in Lifecare Management"
- "Medical Record Review"
- "Mental Illness; Re-vitalizing the Family"
- "When the Crisis is Over: Improving Quality of Life and Enhancing Creativity"

**PUBLICATIONS**

**Cline, Patricia** and Shay Jacobson. Medical Issues and Terminology in Long-Term Care, *Long Term Care Litigation, Illinois Institute for Continuing Legal Education, Springfield, IL 2010. 2nd addition 2013, 2017 Edition.*

**Cline, Patricia** and Shay Jacobson. Nursing Issues in Long-Term Care, *Long Term Care Litigation, Illinois Institute for Continuing Legal Education, Springfield, IL 2010. 2nd addition 2013, 2017 Edition.*

**Cline, Patricia** and Shay Jacobson. Home Design and Adaptations for Use for a Person with Special Needs, *Special Needs Trusts, Illinois Institute for Continuing Legal Education, Springfield, IL 2008. 2nd addition 2010, 3<sup>rd</sup> Edition 2013, 2016 Edition.*

**Cline, Patricia**, Lauren Sherman and Shay Jacobson. Day Program and Residential Placement Options and Related Funding Issues, *Special Needs Trusts, Illinois Institute for Continuing Legal Education, Springfield, IL 2008. 2nd addition 2010, 3<sup>rd</sup> Edition 2013, 2016 Edition.*

**Cline, Patricia**, Shay Jacobson and Martha Kern. A Welcome Diversion, *Lifecare Innovations Newsletter, December 2015.*

**Cline, Patricia**, Shay Jacobson and Martha Kern. A Welcome Diversion, *Lifecare Innovations Newsletter, April 2012.*

#### **PROFESSIONAL LICENSURE AND CERTIFICATIONS**

Licensed Clinical Social Worker in Illinois  
Advanced Practice Social Worker in Wisconsin  
Certification as Life Care Planner  
Certification as Case Manager  
Certification as an Advanced Social Work Case Manager  
Certification as Registered Guardian

#### **PROFESSIONAL MEMBERSHIPS & AFFILIATIONS**

Member of the National Association of Social Workers  
Member of the International Association of Rehabilitation Professionals  
Member of the National Association of Professional Geriatric Care Managers  
Member of the Illinois Spinal Cord Association

#### **HONORS AND AWARDS**

- **Jane Addams Scholarship Award**
- **Psi-Chi National Honor Society**
- **DePaul University Scholarship Award**
- **Illinois State Scholar**