

INNOVATIONS

Jennifer L. Axelson Curriculum Vitae

EDUCATION

- 2008 – 2010** **Aurora University**, Aurora, Illinois; Master of Social Work, with concentration in School Social Work
- 2004 – 2006** **Northern Illinois University**; DeKalb, Illinois; Secondary Education Certification in the field of Family and Consumer Sciences
- 2000 – 2003** **Illinois State University**, Normal, Illinois; Bachelor of Science in Family and Consumer Sciences, concentration in human development and family relationships

PROFESSIONAL EMPLOYMENT

- 2017 – Present** **Lifecare Innovations; Litigation Support Manager; Clinical Manager; Expert Lifecare Manager**
- Direct management of litigation support product lines and staff
 - Oversee, remain aware of, and/or participate in conversation with referral sources, product inquiries, and marketing efforts related to litigation support products
 - Conduct weekly staff meeting with litigation support team members
 - Creation, review and modification to litigation support policies and procedures to outline best practices and ensure adherence to ethical and clinical practice guidelines
 - Assign cases to litigation support team
 - Oversee development and final product of all litigation support work
 - Oversee, remain aware of, and/or participate in billing and collection efforts for litigation support products
 - Assess and develop Life Care Plans for individuals with catastrophic personal injury and special needs including chronic health conditions.
 - Provide expert witness deposition and courtroom testimony as required
 - Manage and/or remain aware of case budgets
 - Maintain Life Care Planning credentials
 - *Continuation of all tasks noted below for Clinical Manager and Expert Lifecare Manager*
- 2015 – 2017** **Lifecare Innovations; Clinical Manager, Expert Lifecare Manager**

- Creation, review and modification to companywide policies and procedures to outline best practices and ensure adherence to ethical and clinical practice guidelines.
- Direct management of clinical staff members working to complete Lifecare Management, Guardianship, property coordination, in-home companion and other related services.
- Completion and supervisory review of Lifecare Management reports and status update reports for court
- Provide semi-weekly direct review of caseload and education/guidance to Lifecare Management staff regarding care plan development/implementation, oversight of Associate Lifecare Management staff, and coordination of client needs/service providers
- Oversight of on-call staff training and implementation of services
- Review of client invoices related to services provided; coordinate accurate oversight of client budgets and bill processing
- Continual review of and information provision to staff regarding research related to community resources, medical care and entitlements
- Advocacy on behalf of clients to ensure their deserved attention and exemplary care from all service and medical providers
- *Continuation of all tasks noted below for Senior Lifecare Manager*

2014 – 2015

Lifecare Innovations; Senior Lifecare Manager

- Manage client reports/documentation
- Provide crisis intervention
- Supervise staff
- Participate in program development, marketing, business development, etc.
- At management's discretion may assist with inquiries per company policy
- *Continuation of all tasks noted for Lifecare Manager*

2012 – 2014

Lifecare Innovations; Lifecare Manager

- Conduct client assessments to develop care plans for new clients
- Develop, execute and modify complex care plans to ensure attention to care needs and coordination of treatment for clients living with challenging conditions including, but not limited to:
 - Dementia/ Cognitive Decline
 - Mental Health Issues
 - Addictions
 - Developmental Disability
 - Birth Injury

- Neurologic Conditions
- Medical and Physical complexities
- Spinal Abnormalities/Issues
- Chronic Pain
- Aging
- Dual Diagnoses
- Liaison for clients as an experienced guide and resource among family members, trust officers, doctors, attorneys, etc.
- Court attendance, at which status updates and crisis management for guardianship clients are conducted
- Create annual reports for court
- On-Call Lifecare Management duties
- Manage client budget
- Oversee financial management and participate in the completion of entitlement applications and document collection
- Supervise staff
- *Continuation of all tasks noted for Associate Lifecare Manager*

2010 – 2012

Lifecare Innovations; Associate Lifecare Manager

- Perform client-related tasks/projects for client/estate as directed by the LM/GRS
- Maintain client documentation and complete reports
- Research residential facilities for clients
- Coordinate property management services (i.e., client return/move to home residence, environmental safety inspections, etc.)
- Assist in financial management, audits, and management of entitlements
- Ensure all client needs are met
- Arrange services for clients through medical or other ancillary providers

2009 – 2010

Meadowview Elementary School; School Social Work Intern

- Provision of one-on-one and group therapy and social work services to elementary aged clients.
- Member of a team designing, creating, and implementing a new district class room (CHOICES) providing assistance to children coping with:
 - Emotional disturbance
 - Behavioral disturbance
 - Pediatric mental health issues
 - Learning disabilities
 - Dual diagnoses
- Coordination with education and administration staff to ensure a support plan and implementation team was in place for each client.

- Provided education and guidance to education staff in regards to modification of approach and classroom environment to improve client outcomes and attention in the classroom.
- Conducted biopsychosocial reviews for inclusion in Individualized Education Plans and related meetings.
- Utilization of Second Step & Caring School Communities - SEL component of RTI

2008 – 2009

Communities in Schools; Social Work Intern

- Provision of one-one-one therapy with junior high aged clients.
- Creation of care plans and status reviewed to outline work completed and goals for services.
- Participation in group supervisory meetings to review case studies and expand client services.
- Assessment of client needs and development of related care plan.

2007 – 2008

Kensington School; Early Childhood Education Teacher

- Curriculum development and implementation for classroom of early education students.
- Foster development in all areas (cognitive, physical, emotional) through implementation of teaching strategies through all learning styles and modalities to ensure optimum contact and absorption.
- Parent guidance and education related to child development and advancement of education and growth.
- Assessment of child growth and development; modification to education plan to meet individual student needs.

2006 – 2007

South Elgin High School; Family and Consumer Science Teacher

- Teacher of high school aged students in the courses of Child Development (multiple levels) and meal preparation and nutrition.
- Fostered education and development of students wishing to learn to become teachers in the future.
- Create and oversee implementation of early education curriculum to preschool students by high school students.
- Acquisition of needed resources for preschool and child development classroom.
- Acquisition of needed resources for meal preparation and nutrition classroom.
- Mentorship and guidance to students related to education and personal needs.
- Assessment of student status for signs of excellence and need – modification of teaching approach to meet needs.

- Referral for additional services from trained support professionals when needed to ensure ample support was in place to foster optimum growth in each student.

2003 – 2004

Breaking Free, Inc.; Project X Coordinator

- Creation of educational materials (presentation, brochure, etc.) outlining the important components of youth location, purchase and use of ecstasy and club drugs.
- Provision of educational programming to service providers who are regularly in contact with the youth population on the topic of ecstasy and club drugs.
- Coordination and implementation of suspension-alternative program with troubled youth and their parents.

2003

Head Start, Family Resource Advisor Intern

- Review of student demographics and decipher areas of needs and geographic location.
- Research of student and family resources within geographic location identified.
- Creation of materials to provide resources located near students and their parents.

RELATED PROFESSIONAL EXPERIENCE

2019	International Association of Rehabilitation Professionals (IARP) Illinois Annual Conference
2019	Case Management Society of America (CMSA) National Conference
2019	Case Management Society of America (CMSA) Chicago Annual Conference
2019	American Association of Nurse Life Care Planners (AANLCP) National Conference
2018	International Association of Rehabilitation Professionals (IARP) Illinois Annual Conference
2018	Case Management Society of America National Conference
2017	SEAK – “How to Excel At Your Expert Witness Deposition”
2017	2017 Life Care Planning Summit
2017	FIG Services, Inc. - Certified Life Care Planner Training Course
2010-2015	School Services Personnel Type 73 Certification

PRESENTATIONS/LECTURES

2015-Present Lectures Given By Jennifer Axelson

- Upcoming - **“The Lone Senior: Care Management And Pre-Need Planning For the Isolated Senior”**, Case Management Society of America, 2020 National Conference, June 2020
- **“Ethics in Life Care Planning”**, International Association of Rehabilitation Professionals (IAPR) Illinois, 2019 Annual Conference, September 2019
- **“Unmasked and Unsafe: The Hidden Perils of Discharge”**, Case Management Society of America (CMSA), National Conference, Las Vegas, June 2019
- **“Unmasked and Unsafe: The Hidden Perils of Discharge”** – presented at the Case Management Society of America Annual Conference, Poster Presentation, April 2019
- **“Unmasked and Unsafe: The Hidden Perils of Discharge”** – presented at the Case Management Society of America “Each One, Teach One” Conference, January 2019
- **“Too Many Cooks in the Kitchen: When the Patient and Decision Maker are Two Different People”** – presented at the International Association of Rehabilitation Professionals (IARP) Illinois 2018 Annual Conference
- **“The Fine Line Between Incompetence and Poor Judgment”** – presented to nurses and senior living facility administrators.
- **“The Positive Effects of Cognitive Stimulation in Case Management”** – presented to social workers and counselors in the fields of case management and guardianship.
- **“Cultural Competence in Care Management”** – presented to social workers and counselors in the fields of case management and guardianship.
- **“Cultural Competence in Case Management for Latino Clients”** – presented to social workers and counselors in the fields of case management and guardianship.
- **“Ethics and Managing Risk in Case Management”** – presented to social workers and counselors in the fields of case management and guardianship.
- **“Special Needs Trusts: The Legal and Practical Aspects”** – co-presented to a group of attorneys and trust officers in the fields of probate law and trust management.

PUBLICATIONS

Axelson, Jennifer, LCSW, CCM, CLCP, and Lauren Sherman, LCSW, CCM, NMG. "Calming The Chaos; Knowing Where to Begin." In Case Management...It's Not Luck, It's Skill!!!, 19-23. Lexington, KY: CMSA Chicago, 2019.

Axelson, Jennifer and Martha Kern. The Purpose-Driven Senior: How Baby Boomers Might Change Senior Care Communities, Lifecare Innovations *Newsletter*, July, 2018.

Axelson, Jennifer and Martha Kern. Transitional Trauma: Senior Stress in Response to a Move, *Lifecare Innovations Newsletter*, June, 2018.

Axelson, Jennifer and Martha Kern. An Elephant in the Room: Seniors and Alcohol Consumption, *Lifecare Innovations Newsletter*, April, 2018.

Axelson, Jennifer and Martha Kern. The Adult Child/Aging Parent Relationship: Minefields, Misunderstandings and Methods for Improvement, *Lifecare Innovations Newsletter*, November, 2017.

Axelson, Jennifer and Martha Kern. The Benefits and Drawbacks of Age Segregation: Should Seniors Live Apartment frFrom The Rest of Us?, *Lifecare Innovations Newsletter*, October, 2017.

Axelson, Jennifer and Kern, Martha. The Secrets They Keep: The Innermost Fears, Facts and Feelings Seniors Don't Share and How to Address Them, *Lifecare Innovations Newsletter*, August, 2017.

Axelson, Jennifer and Kern, Martha. Informal Caregiving: The Real Costs, Risks and Considerations, *Lifecare Innovations Newsletter*, July, 2017.

Axelson, Jennifer and Kern, Martha. The Young and the Restless: Youthful Residents Housed in Senior Communities, *Lifecare Innovations Newsletter*, June, 2017.

Axelson, Jennifer and Kern, Martha. The Special Offender: When Psychiatric Issues Undermine Judgment And Lead To Crime, *Lifecare Innovations Newsletter*, April 2017.

Axelson, Jennifer and Kern, Martha. Senior Care in 2030: What Trends and Demographics Tell Us About the Future, *Lifecare Innovations Newsletter*, March 2017.

Redmond, J. (2009) The spirituality component of health for first nations people. *Illinois Society for Clinical Social Work*, Winter 2010, pp. 10 - 11.

PROFESSIONAL LICENSURE AND CERTIFICATION

Certified Life Care Planner
Certified Case Manager
Licensed Clinical Social Worker

PROFESSIONAL MEMBERSHIPS

Case Management Society of America (National and Chicago Chapter)

- Board of Directors, Chicago Chapter
- Finance Committee, Chicago Chapter

International Association of Rehabilitation Professionals (National and Illinois Chapter)

Illinois Health Care Coalition

Illinois Guardianship Association

National Alliance on Mental Illness

Not the retained expert